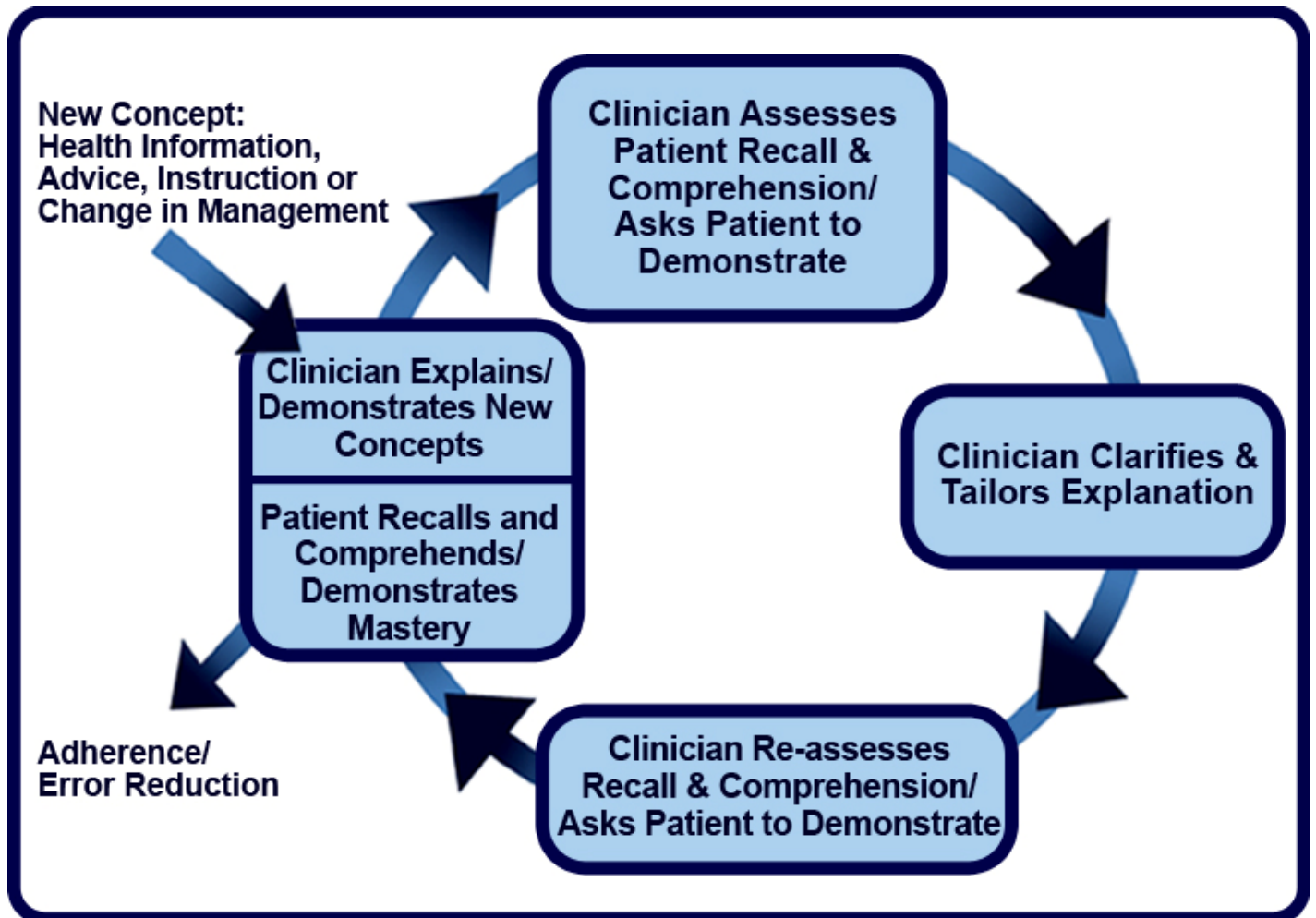


Job Aid

Teach-Back / Show-Me Method

Confirming Your Message is Understood



The content for this material was excerpted from Schillinger, D.—*Case and Commentary: Lethal Cap. Morbidity & Mortality Rounds on the Web*, Agency for Healthcare Research and Quality. Available at: <http://webmm.ahrq.gov/case.aspx?caseID=53#figure1>

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