

Key Point
Summary

Module 1—Introduction to Health Communication

The key points to take away from this module are:

-  To address health communication effectively, you should use an Effective Communication Tools for Healthcare Providers approach. This means being aware of your patients'
 - ◆ Level of health literacy
 - ◆ Culture
 - ◆ Language skills

-  Poor health communication contributes to:
 - ◆ Malpractice lawsuits
 - ◆ Limited patient participation in clinical research

-  Effective health communication contributes to:
 - ◆ Increased patient use of preventive health services
 - ◆ Positive health outcomes
 - ◆ Patients following provider instructions
 - ◆ Lower rates of anxiety, pain, and psychological distress in patients
 - ◆ Increased trust between patients and providers