

## References

# Module 1—Introduction to Health Communication

Screen #	References Used
6, 10, 19	U.S. Department of Health and Human Services. (2000). <i>Healthy people 2010: With understanding and improving health and objectives for improving health</i> . (2nd ed., Vols 1-2). Washington, DC: U.S. Government Printing Office. Available at: <a href="http://www.healthypeople.gov/2010/Document/pdf/Volume1/11HealthCom.pdf">http://www.healthypeople.gov/2010/Document/pdf/Volume1/11HealthCom.pdf</a> .
11, 14	Weiss, B. D. (2007). <i>Health literacy and patient safety: Help patients understand. A manual for clinicians</i> . (2 <sup>nd</sup> ed.) Chicago: American Medical Association. Available at: <a href="http://www.ama-assn.org/ama1/pub/upload/mm/367/healthlitclinicians.pdf">http://www.ama-assn.org/ama1/pub/upload/mm/367/healthlitclinicians.pdf</a> .
12	Martinez, E. L. (2007). <i>Patient-centered communication with vulnerable populations: Promising practices for addressing health literacy</i> . Presented at the Institute of Medicine's Roundtable on Health Literacy, March 29, 2007. Washington, DC: American Medical Association. Available at: <a href="http://www.iom.edu/~media/Files/Activity%20Files/PublicHealth/HealthLiteracy/RoundtableonHealthLiteracyMeeting4EdMartinez.pdf">http://www.iom.edu/~media/Files/Activity%20Files/PublicHealth/HealthLiteracy/RoundtableonHealthLiteracyMeeting4EdMartinez.pdf</a> .
15	Partnership for Clear Health Communication. (n.d.). <i>Advancing clear health communication to positively impact health outcomes</i> .
17, 30	Calderon, J. L., & Beltran, R. A. (2004). Pitfalls in health communication: Healthcare policy, institution, structure, & process. <i>Medscape Today</i> . Available at: <a href="http://www.medscape.com/viewarticle/466016">http://www.medscape.com/viewarticle/466016</a> .

---

The views expressed in these documents, websites, or other products do not necessarily reflect the official policies of the U.S. Department of Health and Human Services or the Health Resources and Services Administration, nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.



## References

Screen #	References Used
20	Batson, C. D., Dyck, J. L., Brandt, J. R., Batson, J. G., Powell, A. L., McMaster, M. R., et al. (1988). Five studies testing two new egoistic alternatives to the empathy-altruism hypothesis. <i>Journal of Personality &amp; Social Psychology</i> 55(1): 52-77.
20	Davis, M. H., Soderlund, T., Cole, J., Gadol, E., Kute, M., Myers, M., et al. (2004). Cognitions associated with attempts to empathize: How do we imagine the perspective of another? <i>Personality &amp; Social Psychology Bulletin</i> 30(12):1625-35.
20	Galinsky, A. D., & Moskowitz, G. B. (2000). Perspective-taking: Decreasing stereotype expression, stereotype accessibility, and in-group favoritism. <i>Journal of Personality &amp; Social Psychology</i> 78(4): 708-724.
28	Nielsen-Bohlman, L., Panzer, A.M., & Kindig, D.A. (Eds.). (2004). <i>Health literacy: A prescription to end confusion</i> . Washington, DC: The National Academies Press for the Institute of Medicine; p. 4.
28	McCall, M. G. (2004). Facilitators and barriers to changing health behaviors. <i>Medscape Today</i> . Available at: <a href="http://www.medscape.com/viewarticle/466708">http://www.medscape.com/viewarticle/466708</a> .
30	Center for Advancement of Health. (2003). Talking the talk: Improving patient/provider communication. <i>Facts of Life: Issue Briefings for Health Reporters</i> 8(3).