

References

Module 2—Health Literacy

Screen #	References Used
4, 64	American Medical Association Foundation (AMA). (2003). <i>Help your patients understand</i> [video]. Chicago: AMA.
5, 9, 10, 13-17	U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion. (n.d.). <i>Health literacy: What you need to know and what you can do about it</i> . Available at: http://www.health.gov/communication/literacy/powerpoint/healthliteracy.ppt .
6, 33-36, 38, 39, 41, 43, 44, 48-51, 53-59, 61-63, 65-68	Weiss, B. D. (2007). <i>Health literacy and patient safety: Help patients understand. A manual for clinicians</i> . (2nd ed.) Chicago: American Medical Association. Available at: http://www.ama-assn.org/ama1/pub/upload/mm/367/healthlitclinicians.pdf .
6, 23	Nielsen, G. A. (2005). <i>Health literacy: Help your patients understand</i> .
6, 7, 9, 48, 54, 55	Partnership for Clear Health Communication. (n.d.). <i>Advancing clear health communication to positively impact health outcomes</i> .
7	National Network of Libraries of Medicine. (n.d.). <i>Health literacy</i> . Available at: http://nnlm.gov/outreach/consumer/hlthlit.html .
8	Schwartzberg, J., & Lagay, F. (2003). Through the patient's eyes. <i>AMA Journal of Ethics, Virtual Mentor</i> . Available at: http://virtualmentor.ama-assn.org/2001/06/prsp1-0106.html .
16	Agency for Healthcare Research and Quality, <i>Health Literacy Universal Precautions Toolkit</i> . (http://www.ahrq.gov/qual/literacy/)
16	Centers for Medicare and Medicaid Services. <i>Toolkit for Making Written Materials Clear and Effective</i> , (http://www.cms.gov/Outreach-and-Education/Outreach/WrittenMaterialsToolkit/index.html?redirect=/writtenmaterialstoolkit/)

References

Screen #	References Used
16	National Institutes of Health. <i>Clear Communication: An NIH Health Literacy Initiative</i> , National Institutes of Health web page (http://www.nih.gov/clearcommunication/).
16	United States Government. <i>Plain Language.gov - Improving Communication from the Federal Government to the Public</i> web page (http://www.plainlanguage.gov/).
16	Centers for Disease Control and Prevention. <i>Simply Put: A Guide for Creating Easy-to-Understand Materials</i> (PDF - 1.9 MB), (http://www.cdc.gov/healthliteracy/pdf/Simply_Put.pdf).
21, 22, 24-27	Zarcadoolas, C., Pleasant, A. F., & Greer, D. S. (2006). <i>Advancing health literacy: A framework for understanding and action</i> . San Francisco, CA: Jossey-Bass.
28	Cordasco, K. M., Homeier, D. C., Franco, I., Wang, P.-C., & Sarkisian, C. A. (2011, June 20). Health Literacy Screening of Geriatric Monolingual Spanish-Speaking Patients Using Single-Item Literacy Screening Questions and Education. <i>Health Education Journal</i> .
29	Jeppesen, K., Coyle, J., & Miser, W. (2009, January). Screening Questions to Predict Limited Health Literacy: A Cross-Sectional Study of Patients with Diabetes Mellitus. <i>Annals of Family Medicine</i> , 7(1).
29, 30	Morgan, M.F., Cuskelly, M., Moni, K.B. (2011). Broadening the Conceptualization of Literacy in the Lives of Adults with Intellectual Disability. <i>Research & Practice for Persons with Severe Disabilities</i> , 36(3-4):112-120.
39	Kripalani, S., Jacobson, K. L., Brown, S., Manning, K., Rask, K., & Jacobson, T. (2006). <i>Development and implementation of a health literacy training program for medical residents</i> . Available at: http://med-ed-online.net/index.php/meo/article/view/4612/4791 .
42	Pfizer Pharmaceutical Company, Pfizer Health Literacy Initiative. <i>What is clear health communication?</i> Available at: http://www.pfizerhealthliteracy.com/ .

References

Screen #	References Used
43	Safer, R. S., & Keenan, J. (2005.) Health literacy: The gap between physicians and patients. <i>American Family Physician</i> 72(3): 463–468. Available at: http://www.med.umich.edu/medstudents/curRes/cca/m4/docs/AFP_Health_Lit.pdf .
44	Parker, R. M., Baker, D. W., Williams, M. V., & Nurss, J. R. (1995). <i>The test of functional health literacy in adults: A new instrument for measuring patients' literacy skills</i> . Atlanta, GA: Emory University School of Medicine.
44	Baker, D. W., Williams, M. V., Parker, R. M., Gazmararian, J. A., Nurss, J. (1999). Development of a brief test to measure functional health literacy. <i>Patient Education and Counseling</i> 38: 33-42.
45	Morris, N. S., MacLean, C. D., Chew, L. D., & Littenberg, B. (2006). The Single Item Literacy Screener: Evaluation of a Brief Instrument to Identify Limited Reading Ability. <i>Biomed Central Family Practice</i> , 7(21).
46, 65, 66	Joint Commission. (2007). <i>“What did the doctor say?” Improving health literacy to protect patient safety</i> . Oakbrook Terrace, IL: The Joint Commission. Available at: http://www.jointcommission.org/assets/1/18/improving_health_literacy.pdf .
54	Ohio State University Medical Center. (n.d.). <i>Plain language checklist</i> . Available at: http://medicine.osu.edu/sitetool/sites/pdfs/ahecpublic/HL_Plain_Language_Checklist.pdf .
54	Canadian Public Health Association, National Literacy and Health Program. (n.d.). <i>Plain language G.R.I.D.</i> Available at: http://www.cpha.ca/uploads/portals/h-l/goodmed_e.pdf .
55, 56	U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion. (n.d.). <i>Quick guide to health literacy</i> . Available at: http://www.health.gov/communication/literacy/quickguide/Quickguide.pdf .



References

Screen #	References Used
63	Schillinger, D. (2004). Case and commentary: Lethal cap. <i>Morbidity and Mortality Rounds on the Web</i> [Agency for Healthcare Research and Quality]. Available at: http://www.webmm.ahrq.gov/case.aspx?caseID=53 .
69	Osborne, H. (2000). In other words, when vision is an issue: Communicating with patients who are visually impaired. Boston Globe's <i>On Call</i> . Article reprinted with permission from <i>On Call</i> magazine. Available online at: http://www.healthliteracy.com/article.asp?PageID=3774 . To learn more about Osborne's work, please go to www.healthliteracy.com .
70	Osborne, H. (2003). In other words...Communicating about health with an ASL Interpreter. Boston Globe's <i>On Call</i> . Article reprinted with permission from <i>On Call</i> magazine. Available online at: http://www.healthliteracy.com/article.asp?PageID=3772 . To learn more about Osborne's work, please go to www.healthliteracy.com .