

## References

### Module 3—Cultural Competency

Screen #	References Used
3, 13	American Medical Association. (2005). <i>Health disparities introductory kit: Working together to end racial and ethnic disparities: One physician at a time</i> . Available from the AMA at 1-800-621-8335.
3	Lannin, D. R., H. F. Mathews, J. Mitchell, M. S. Swanson, F. H. Swanson, and M. S. Edwards. 1998. "Influence of Socioeconomic and Cultural Factors on Racial Differences in Late-Stage Presentation of Breast Cancer." <i>Journal of the American Medical Association</i> 279(22):1801-87.
4	Chen FM, Fryer GE, Phillips RL, Wilson E, Pathman DE. (2005). Patients' beliefs about racism, preferences for physician race, and satisfaction with care. <i>Ann Fam Med</i> , 3(2):138-143.
4, 12, 21-22, 24, 28, 33, 35, 37, 38, 40, 41, 55, 60	U.S. Department of Health and Human Services, Health Resources Services Administration, Bureau of Primary Health Care, and Management Sciences for Health. (2005). <i>The provider's guide to quality and culture</i> . Available at: <a href="http://erc.msh.org/mainpage.cfm?file=1.0.htm&amp;module=provider&amp;language=English">http://erc.msh.org/mainpage.cfm?file=1.0.htm&amp;module=provider&amp;language=English</a> .
5, 35	Schulman KA, Berlin JA, Harless W, Kerner JF, Sistrunk S, Gersh BJ, Dubé R, Taleghani CK, Burke JE, Williams S, Eisenberg JM, Escarce JJ. (1999). The effect of race and sex on physicians' recommendations for cardiac catheterization. <i>N Engl J Med</i> . 1999 Feb 25;340(8):618-26. Erratum in: <i>NEMJ</i> , 8;340(14):1130.
5, 18, 31	National Gay and Lesbian Task Force and National Center for Transgender Equality (2011). <i>Injustice at Every Turn: A Report of the National Transgender Discrimination Survey</i> . Available at: <a href="http://www.thetaskforce.org/reports_and_research/ntds">www.thetaskforce.org/reports_and_research/ntds</a>

References

Screen #	References Used
5, 42, 43	Mottet, L. and Tanis, J. (2008). <i>Opening the Door to the Inclusion of Transgender People: The Nine Keys to Making Lesbian, Gay, Bisexual and Transgender Organizations Fully Transgender-Inclusive</i> . New York: National Gay and Lesbian Task Force Policy Institute and the National Center for Transgender Equality.
5	Harris Interactive Poll and the Mautner Project (2005). New national survey shows financial concerns and lack of adequate health insurance are top causes for delay by lesbians in obtaining health care. Available at: <a href="http://www.witeckcombs.com/news/releases/20050311_mautner.pdf">http://www.witeckcombs.com/news/releases/20050311_mautner.pdf</a>
5	Kansas Department of Health and Environment, Bureau of Health Promotion, Office of Injury and Disability Programs. 1997 Kansas Disability Survey < <a href="http://www.kdhe.state.ks.us/idp/survey/default.htm">http://www.kdhe.state.ks.us/idp/survey/default.htm</a> >.
6-8, 36	Callejas, L., Mayo, J., Monsalve-Serma, M., & Hernandez, M. (n.d.). <i>Addressing disparities in access to mental health services: RAICES/promotoras model</i> . Available at: <a href="http://raices.fmhi.usf.edu/downloads.htm">http://raices.fmhi.usf.edu/downloads.htm</a> .
6, 7, 24, 25, 41, 45-47, 49-51, 53, 57, 58, 60-63, 66	U.S. Department of Health and Human Services, Office of Minority Health. (2004, updated 2006). <i>A physician's practical guide to culturally competent care</i> . Available at: <a href="https://cccm.thinkculturalhealth.hhs.gov/">https://cccm.thinkculturalhealth.hhs.gov/</a> .
6	National Health Service Corps, Bureau of Health Professions, Health Resources and Services Administration, U.S. Department of Health and Human Services. (2004). <i>Bridging the cultural divide in health care settings: The essential role of cultural broker programs</i> .
10	California Endowment. (2004). <i>Connecting worlds: Training for health care interpreters</i> . Available at: <a href="http://www.calendow.org/uploadedFiles/connecting_worlds_manual.pdf">http://www.calendow.org/uploadedFiles/connecting_worlds_manual.pdf</a> .
11	Management Sciences for Health. (n.d.). <i>The Provider's Guide to Quality and Culture</i> . Retrieved from Management Sciences for Health: <a href="http://erc.msh.org/mainpage.cfm?file=1.0.htm&amp;module=provider&amp;language=English">http://erc.msh.org/mainpage.cfm?file=1.0.htm&amp;module=provider&amp;language=English</a> .

References

Screen #	References Used
11	University of Washington; Harborview Medical Center; Health Sciences Library. (1995-2012). <i>Ethnomed</i> . Retrieved from Ethnomed: Integrating Cultural Information into Clinical Practice: <a href="http://ethnomed.org/">http://ethnomed.org/</a> .
15, 16, 29, 43, 56, 61	Rust, G. (2006). <i>CRASH: Cultural competency skills for diabetes care</i> . CRASH Model Advisory Committee: George Rust, MD, MPH, Janice Herbert-Carter, MD, B. Wayne Kong, J.D., Laura Aponte, MSW, Kofi Kondwani, Ph.D. Harry Strothers, MD, Yvonne Fry-Johnson, MD, Vera Taylor, MSTC, Ruben Martinez, Ph.D., Elvan Daniels, MD, Winston Wong, MD, MPH, Saju Mathews, MD, Roberto Dansie, Ph.D., Chikaodi Ntekop.
18, 26, 30, 39, 42,	Institute of Medicine. (2011). <i>The Health of Lesbian, Gay, Bisexual, and Transgender People: Building a Foundation for Better Understanding</i> . Washington, DC: <i>The National Academies Press</i> .
21	Cross TL, et al (1989). <i>Toward a Culturally Competent System of Care: A monograph on Effective Services for Minority Children who are Severely Emotionally Disturbed</i> . CASSP Technical Assistance Center, Georgetown University Child Development Center, 3800 Reservoir Rd., N.W., Washington, DC 20007
22	Tervalon, M., & Murray-Garcia, J. (1998, May). Cultural Humility Versus Cultural Competence: A Critical Distinction in Defining Physician Training Outcomes in Multicultural Education. <i>Journal of Health Care for the Poor and Underserved</i> , 9(Number 2), 117-125.
23	World Institute on Disability, training curriculum: <a href="http://wid.org/access-to-health-care/health-access-and-long-term-services/access-to-medical-care-adults-with-physical-disabilities">http://wid.org/access-to-health-care/health-access-and-long-term-services/access-to-medical-care-adults-with-physical-disabilities</a>
27	United Census Bureau, U.S. Department of Commerce (Sept. 2011). <i>Same Sex Couples Households: American Community Survey Briefs</i> . Available at: <a href="http://www.census.gov/prod/2011pubs/acsbr10-03.pdf">http://www.census.gov/prod/2011pubs/acsbr10-03.pdf</a> (References for slide 20.2 Health Disparities in LGBT Populations)

## References

Screen #	References Used
27	Gates. G. How Many People are Lesbian, Gay, Bisexual, and Transgender? (April 2011). The Williams Institute. Available at: <a href="http://williamsinstitute.law.ucla.edu/research/census-lgbt-demographics-studies/how-many-people-are-lesbian-gay-bisexual-and-transgender/">http://williamsinstitute.law.ucla.edu/research/census-lgbt-demographics-studies/how-many-people-are-lesbian-gay-bisexual-and-transgender/</a>
27	Gates G & Newport F. Gallup Special Report: The U.S. Adult LGBT Population. The Williams Institute, October 2012. Available at: <a href="http://williamsinstitute.law.ucla.edu/research/census-lgbt-demographics-studies/gallup-special-report-18oct-2012/">http://williamsinstitute.law.ucla.edu/research/census-lgbt-demographics-studies/gallup-special-report-18oct-2012/</a>
28	Like, R. (2011). Educating Clinicians about Cultural Competence and Disparities in Health and Health Care. <i>The Journal of Continuing Education in the Health Professions</i> , 31(3), 196-206.
34, 45	Kaiser Permanente National Video Communications and Media Services. (2002). <i>Cultural issues in the clinical setting, series A and series B</i> [video]. Los Angeles, CA.
40	Ryan, Caitlin, et. al. (2009). Family Rejection as a Predictor of Negative Health Outcomes in White and Latino Lesbian, Gay, and Bisexual Young Adults. <i>Pediatrics</i> , 123(1):346 -352.
41, 42	The Joint Commission: <i>Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care for the Lesbian, Gay, Bisexual and Transgender (LGBT) Community: A Field Guide</i> . Oak Brook, IL, Oct. 2011. <i>LGBTFieldGuide.pdf</i> . Available at: <a href="http://www.jointcommission.org/improving_care_for_lgbt_patients/">http://www.jointcommission.org/improving_care_for_lgbt_patients/</a>
41	The Joint Commission.2010. <i>Advancing effective communication, cultural competence, and patient-and family-centered care: A roadmap for hospitals</i> . <a href="http://www.jointcommission.org/Advancing_Effective_Communication/">http://www.jointcommission.org/Advancing_Effective_Communication/</a>
42	Balsam, K. F., Huang, B., Fieland, K. C., Simoni, J. M., & Walters, K. L. (2004). Culture, trauma, and wellness: A comparison of heterosexual and lesbian, gay, bisexual, and two-spirited Native Americans. <i>Cultural Diversity and Ethnic Minority Psychology</i> , 10(3), 287-301.

## References

Screen #	References Used
44	Borkan, J.M., & Neher, J.O. (1991) A Developmental Model of Ethnosensitivity in Family Practice Training. <i>Family Medicine</i> 23(3):212-7.
52, 54, 59	American Academy of Family Physicians. (2007). <i>Quality care for diverse populations</i> . Available at: <a href="http://www.aafp.org/online/en/home/clinical/publichealth/culturalprof/quality-care-diverse-populations/watch-videos.html">http://www.aafp.org/online/en/home/clinical/publichealth/culturalprof/quality-care-diverse-populations/watch-videos.html</a> .
50, 51, 53, 57, 58	U.S. Department of Health and Human Services, Health Resources Services Administration. (2005). <i>Transforming the face of health professions through cultural and linguistic competence education: The role of the HRSA centers of excellence, Appendix A: The toolbox</i> . Available at: <a href="http://www.hrsa.gov/culturalcompetence/cultcompedu.pdf">http://www.hrsa.gov/culturalcompetence/cultcompedu.pdf</a> , [content used: p. 125].